

# ***Safe and Secure***

***Het verschil tussen veilig zijn  
en je veilig voelen?***

CGC i.s.m. NVVK

*21 januari 2010*

*Den Bosch*

Erik de Vries, CPP  
Manager Consultancy G4S  
Chairman ASIS Benelux

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# Introductie Erik de Vries

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Manager Consultancy G4S



Chairman ASIS Benelux chapter



# Introductie ASIS International

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- 1955 :
  - American Society for Industrial Security
  - 2002 ASIS International
- 37.000 leden in 200 lokale chapters (Benelux: ± 300 leden)
- Chief security officers, security managers, maar ook installateurs, consultants, architecten, juristen, particulier rechercheurs
- ASIS is dedicated to increasing the effectiveness and productivity of security professionals
  - **Educational programs**
  - **Standards & Guidelines**
  - **Annual Seminars and Exhibits**





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## Financial Strength

- £5.9 billion turnover (2008)
- PBITA of £416.4m
- FTSE 100 company
- PFI/PPP experience
- London and Copenhagen stock exchange

## Solutions in

- High Security Expertise
- Trusted Security Partner
- Technology
- Global Logistics (Cash)
- Secure Facilities Management
- Government Expertise

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# Global Capabilities

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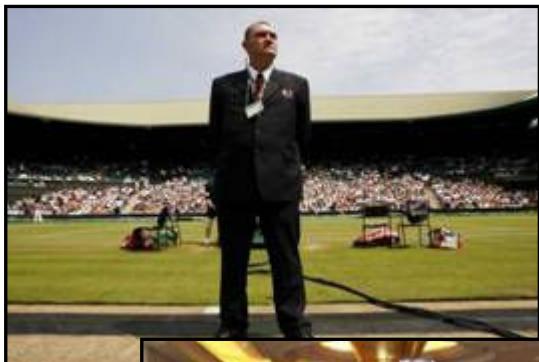
**Operating in over 110 Countries with over 585,000 employees**

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# Global solutions

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# G4S in Nederland

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## Businessunits

- Guarding & Services
- Mobiele Surveillance & Alarmcentrale
- Aviation Security
- Security Systems
- Training & Safety Solutions (voorheen: Ricas)
- Fire & Safety (voorheen Ridderikhoff)
- Consultancy

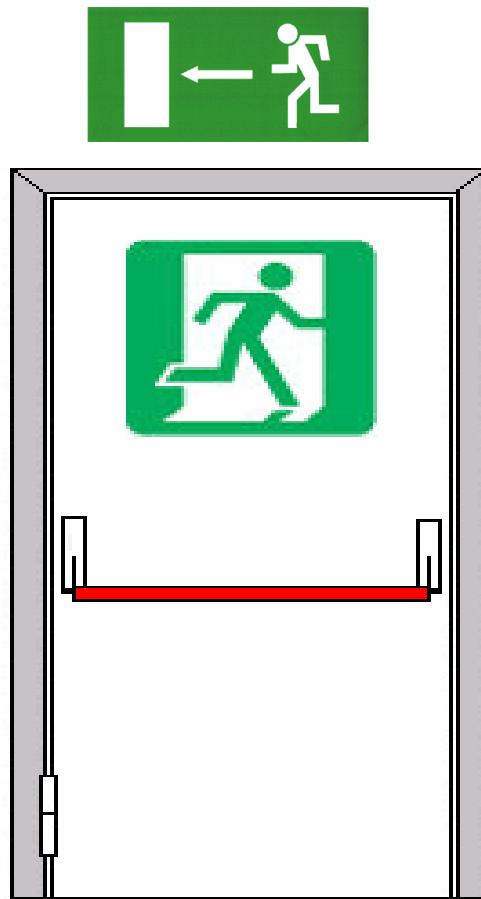
Hoofdkantoor: Amsterdam

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# Safety en Security (?)

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# Safety en Security (1)

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## Veiligheid (bron: NVVK)

*...de mate waarin wordt voorkomen dat de beschikbaarheid van handelen (door de mens) en middelen (door de techniek) wordt aangetast*

## Beveiliging

*... het treffen van maatregelen om een doel te beschermen tegen schadelijke invloeden*

# **Safety en Security (2)**

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## **Safety**

*...the condition of being protected against physical, social, spiritual, financial, political, occupational, or other consequences of failure, damage, error, accidents, harm ...*

## **Security**

*... the degree of protection against danger, loss, and criminals ...*

## **De factor “mens”**

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People create insecurity!

*Onveiligheid wordt  
gecreëerd door mensen!*

Bron: CPTED, een integrale visie op VEILIGHEID IN DE BINNENSTAD (Jos de Lange)

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# **Safety en Security**

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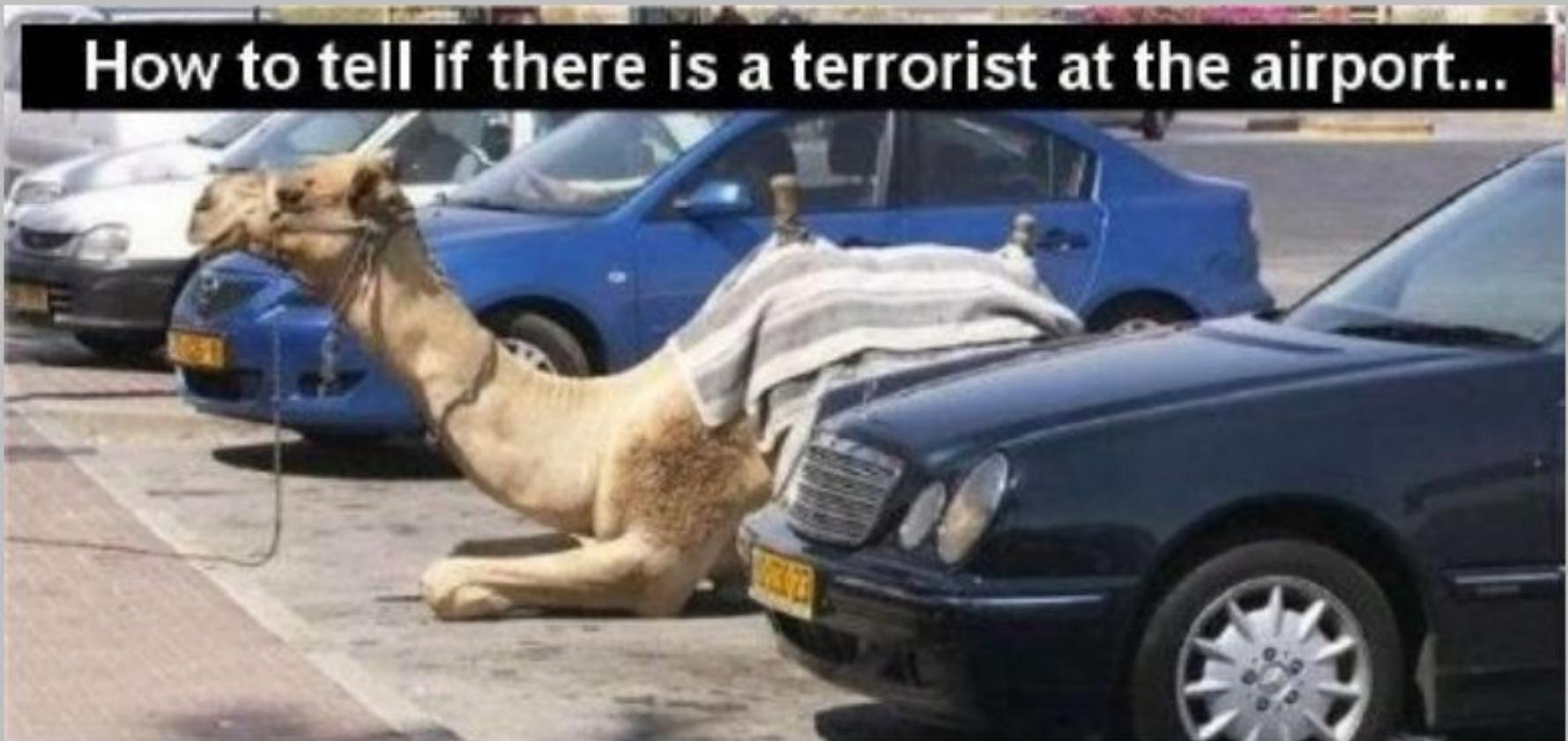
Naar mijn mening is het  
meest significante verschil:

**OPZET**

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**How to tell if there is a terrorist at the airport...**



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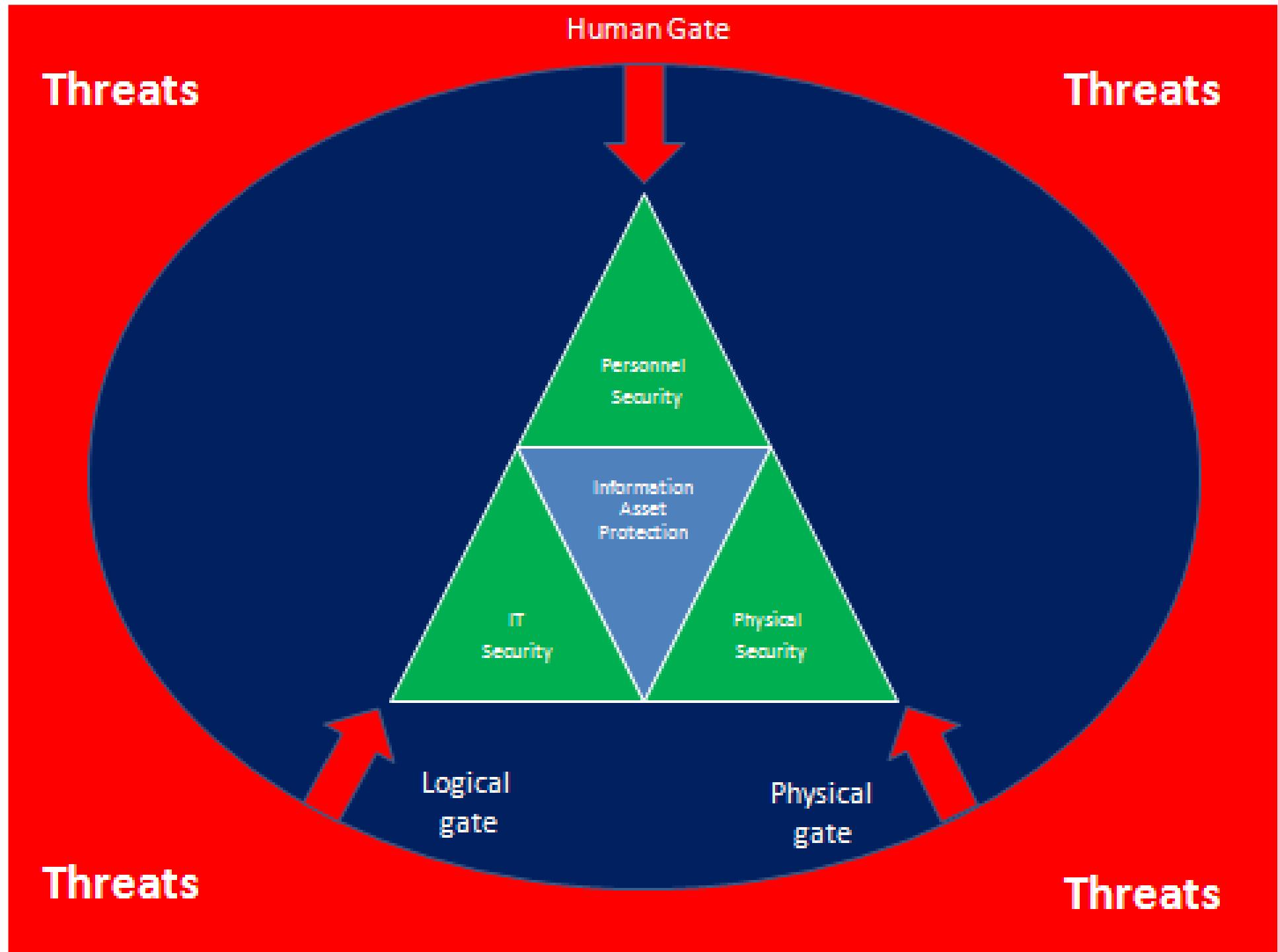
# Domeinen binnen security

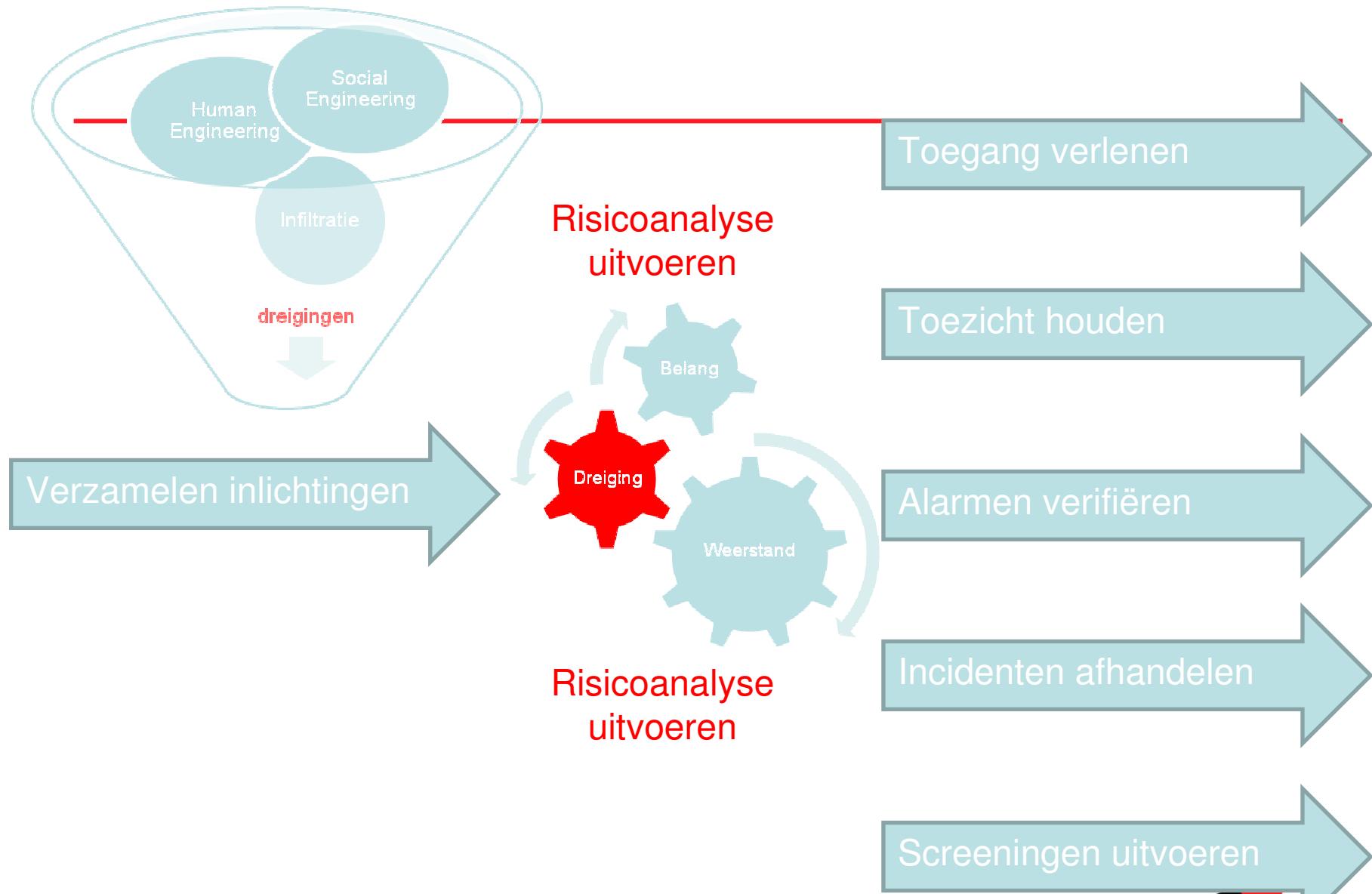
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- Business principles & practices
- Security principles & practices
- Legal aspects
- Personnel security
- Physical security
- Information security
- Crisis management
- Investigations

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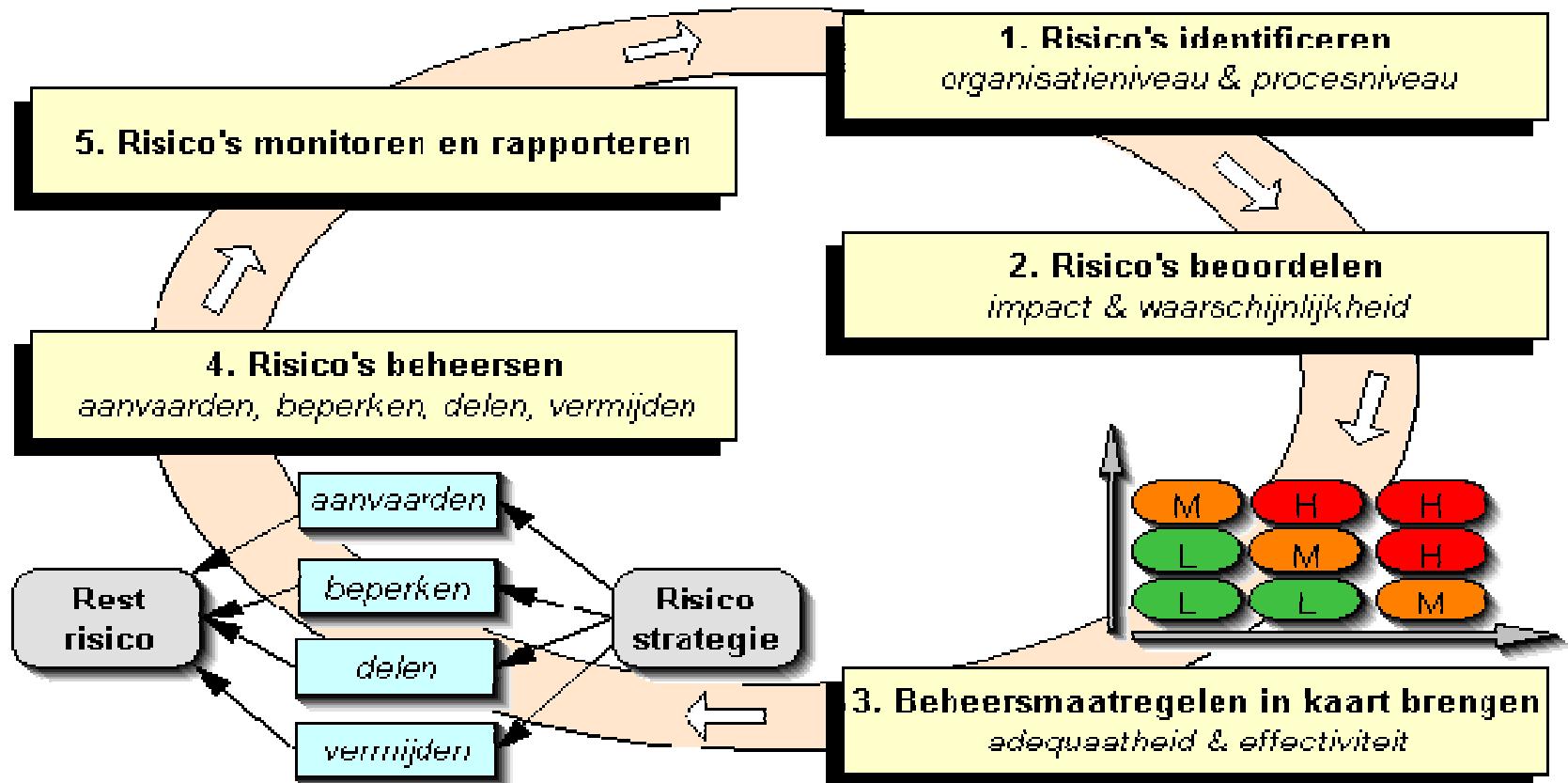




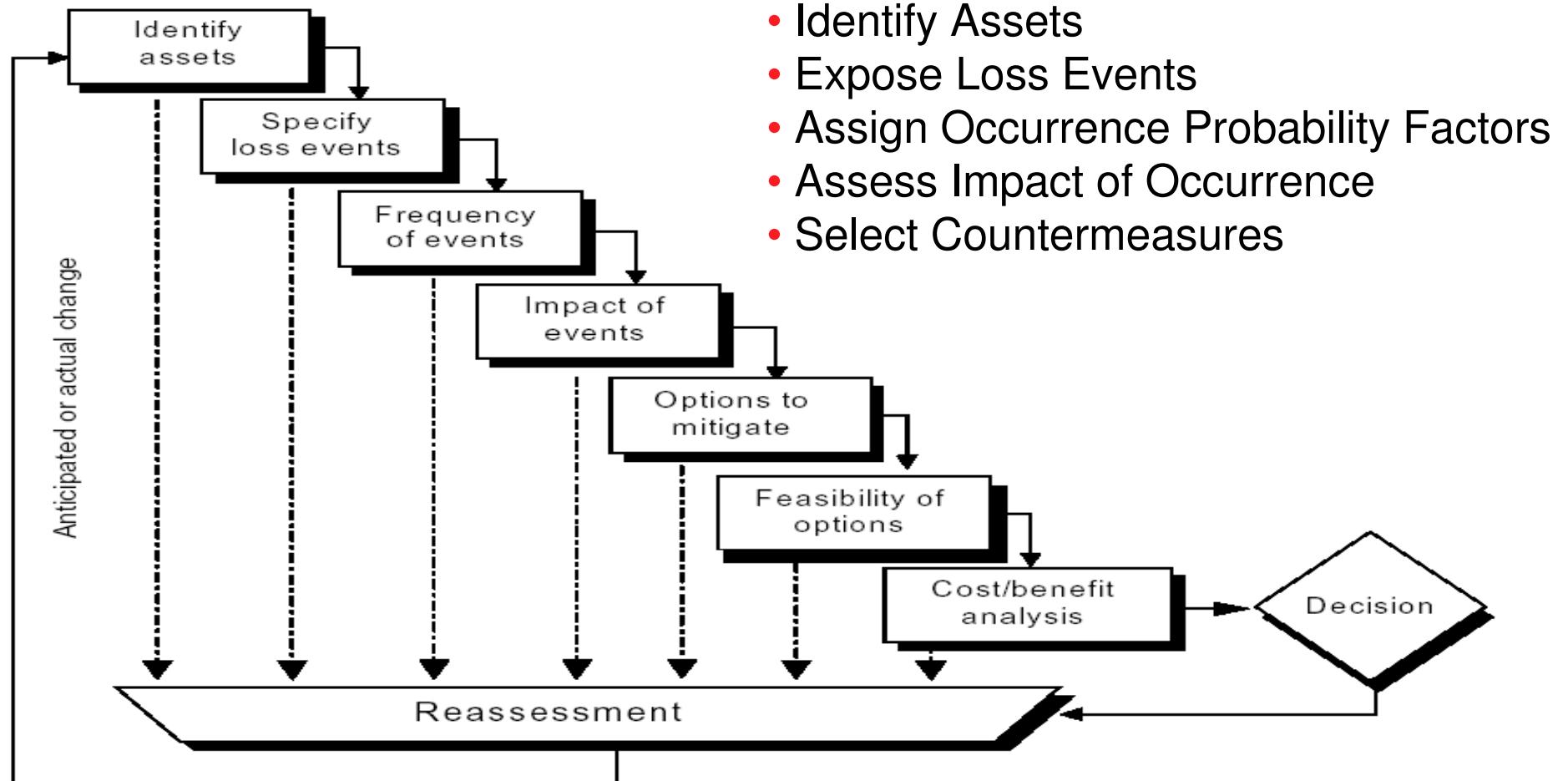
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# Model risicoanalyse



# Physical security planning

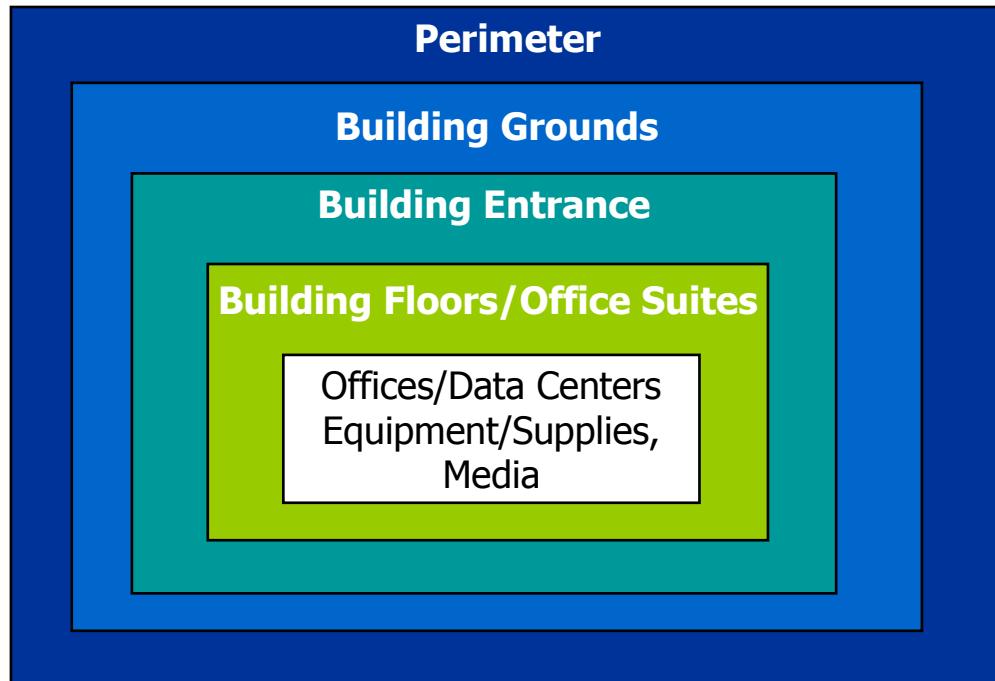


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# Layered Defense Model

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## Doel:

- Deter
- Detect
- Delay
- Deny

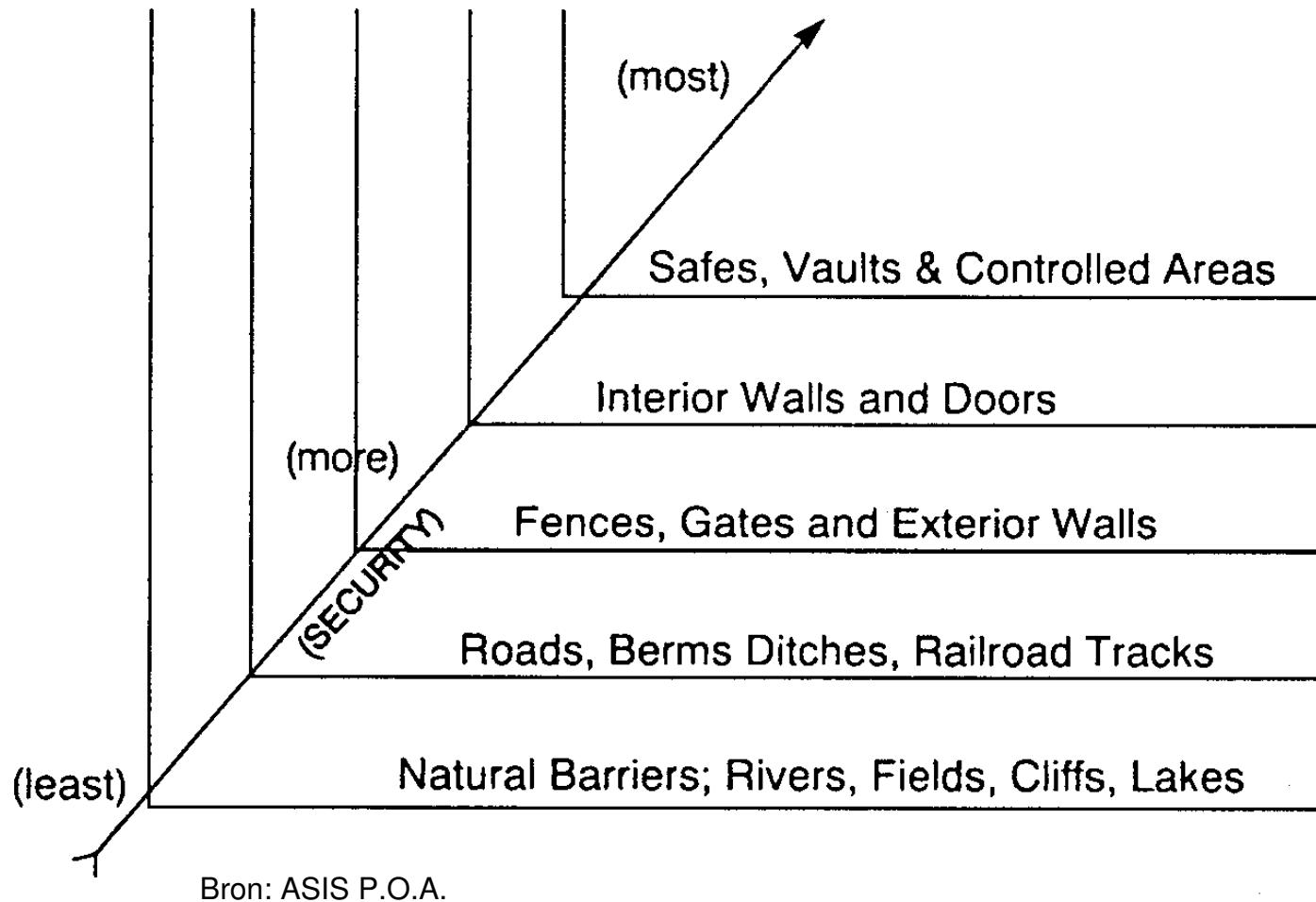


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# Layered Security / Security in depth

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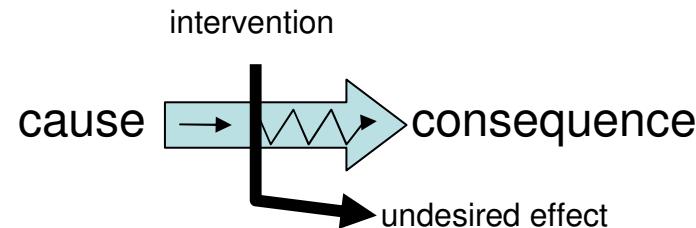


Bron: ASIS P.O.A.

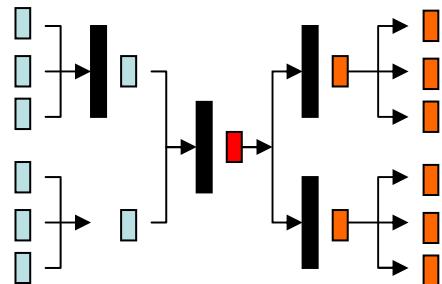
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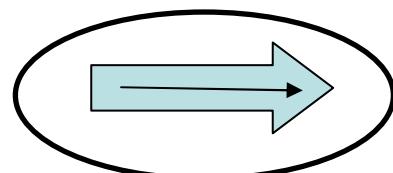
# System en dreiging



Safety: build in barriers



Security: preventive measures



- Safety = oorzaak , gevolg
- Security = oorzaak , effect
- ≠ ≠
- Safety = risico , kans
- Security = dreiging , kans
- **Verschil:**

**Dreiging verstoort kansberekening**

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# Risicoanalyse : de mens

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- Bandbreedte: kruimeldief  $\leftarrow \rightarrow$  terrorist

- Er is sprake van een security wedloop
- Voorbeeld:

## Luchtvaart

- Metaaldetectie
- Liquids & gels
- Profiling
- Bodyscanners
- Volgende?

## Financieel

- Geldkist
- Plastic geld
- Internetfraude
- Skimming
- Phishing
- Volgende ?

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# Standaard/Norm of benchmark?

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- Safety

- # accident per million hours worked

- € ongevallen met letsel

- Security

- # incidenten ?

- € derving ?

- intern of extern ?



# **Perception? Comfortable! Secure?**

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Jalan M.H. Thamrin



Jalan Lingkar Mega Kuningan

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# Secure?

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Grand Hyatt Jakarta

J.W. Marriot Jakarta

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# Voorbeeld Resilience



A S I S   I N T E R N A T I O N A L

**Organizational Resilience:  
Security, Preparedness, and Continuity  
Management Systems—Requirements with  
Guidance for Use**

ASIS SPC.1-2009

**AMERICAN NATIONAL  
STANDARD**



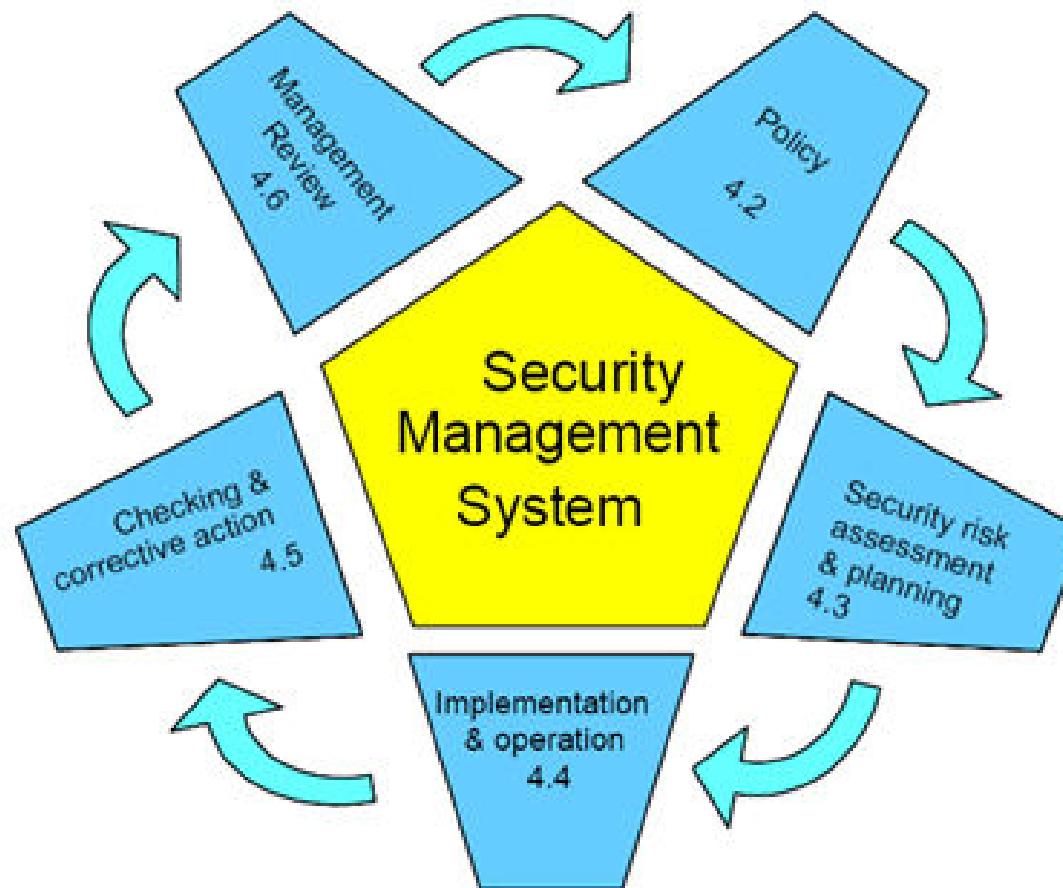
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# Voorbeeld



# ISO 280001



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# Voorbeeld



Nationaal Adviescentrum Vitale Infrastructuur

- **Covenant olie en (petro-)chemische industrie vitaal - Security** (27 mei 2008)

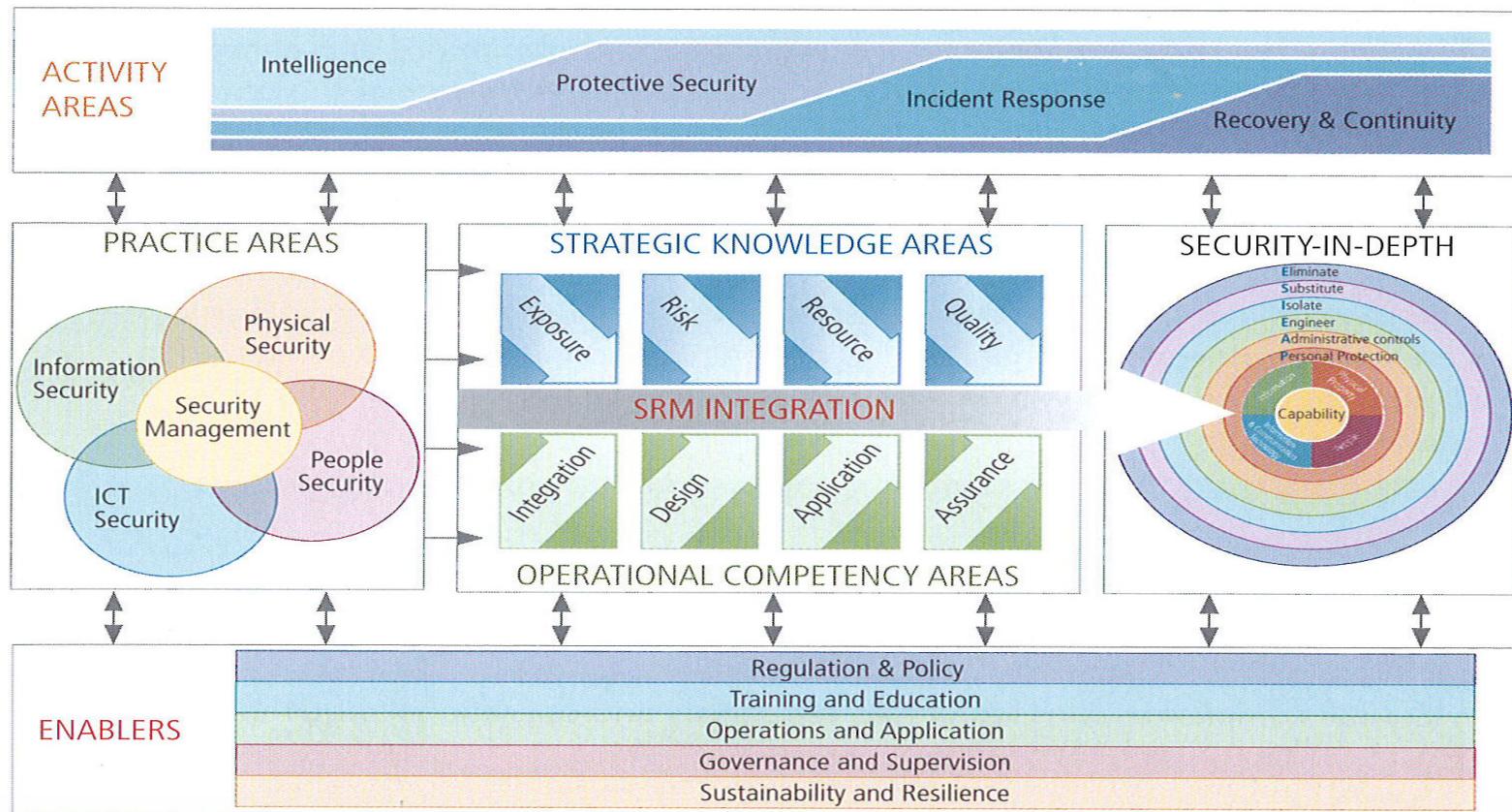


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# Integrale aanpak

## ORGANISATIONAL/ENVIRONMENTAL SECURITY CONTEXT



Bron: SRMBOK

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# Synergie of apart?

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- Synergie
  - Risicoanalyses
  - Audits
  - Awareness
  - Business issue

➤ Lerende organisatie

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# Synergie of apart?

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- Verschillen
  - Security = operationeel gedreven
  - Safety = meer wetenschappelijke basis  
(security: wel academische start)
  - Security = relatief jonge discipline
  - Safety = (redelijk) lange historie
  - Security = risico financieel, (beperkte) regelgeving, maar compliance begint te komen
  - Safety = risico= compliance = wet

# Synergie of apart?

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- Safety : regels voorkomen ongevallen
- Security : regels zijn alleen lastig voor goedwillenden en houden kwaadwillenden beperkt tegen
- : heeft wel degelijk zin,  
drempels verlagen de kans

# Conclusie

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- Samen staan we sterker
  - Het (eind)doel is gelijk, want ...
    - Het spaart levens, letsel, kosten en imago
- Blijven streven naar synergie
  - Versterk elkaar's methoden!
  - Zoek naar integratie van methoden of aanpak
- Maar dat wil nog niet zeggen dat we elkaar nu al (echt) begrijpen !!!!

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# **Security professionals Safety**

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- Structurele aanpak !
- Kwantificeerbare risico's ?
  
- Van kostenpost naar business-issue



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# Vragen

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